



CITY OF
POMONA, CA

Attachment No. 2

— POMONA VALLEY TRANSPORTATION AUTHORITY SERVICE AND COST INCREASE DISCUSSION

Introduction

- Created in 1977 and includes the Cities of Pomona, Claremont, La Verne, and San Dimas
- Provide Paratransit Services to seniors and persons with disabilities
- Provides these services through Get About, Claremont Dial A Ride, San Dimas Dial A Cab, Pomona Group, Ready Now, and One Step Over The Line



Services Offered for Pomona Residents

- Get About and Get About Extended:
 - Provides transportation at a low cost (currently \$1.00 one way per trip) for seniors and persons with disabilities throughout the service area. Get About Extended provides this service for \$2.00 a one way trip more west to Glendora and Covina.
- Ready Now
 - Provides for a taxi/Uber model for residents where they can call and request a ride for \$4.50.
- One Step Over the Line:
 - Provides for trips outside of the immediate service area into San Bernardino County for medical visits.
- Pomona Group:
 - Provides service for youth groups and after school recreational programs in the City of Pomona

Pomona Riders

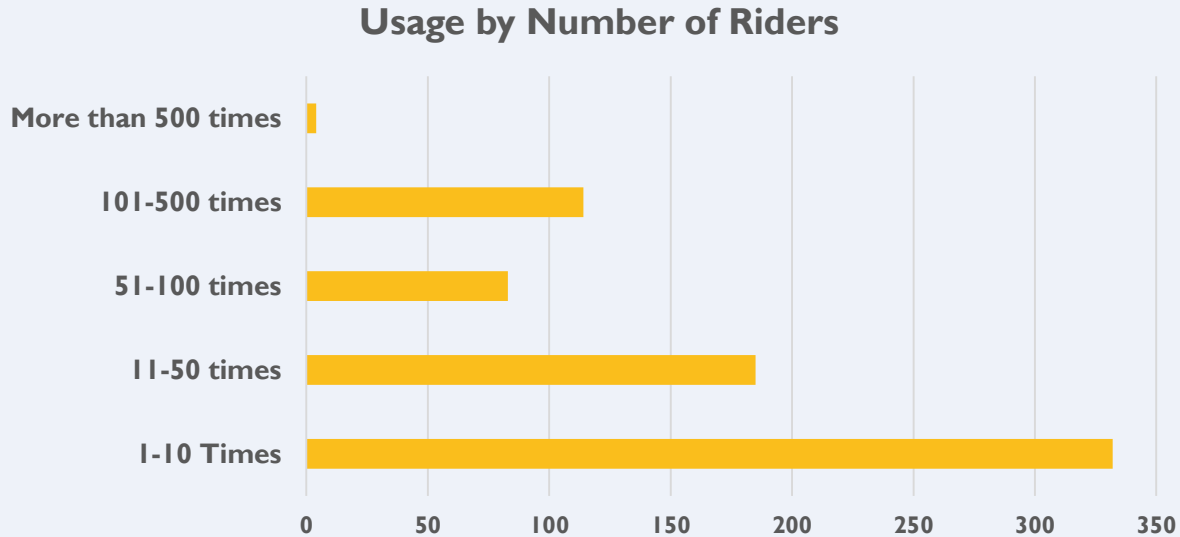
- Serve approximately 700 Pomona individual residents a year with mobility and non-mobility issues.
- “Mobility” includes riders that use mobility devices such as wheelchairs, canes, walkers, oxygen, and service animals.
- The table below presents a 6-month snapshot of Pomona users

Pomona Riders			
	Mobility Users	Non-Mobility Users	TOTAL
Get About	242	227	469
Ready Now	31	31	62
One Step	30	31	61
TOTAL	303	289	592

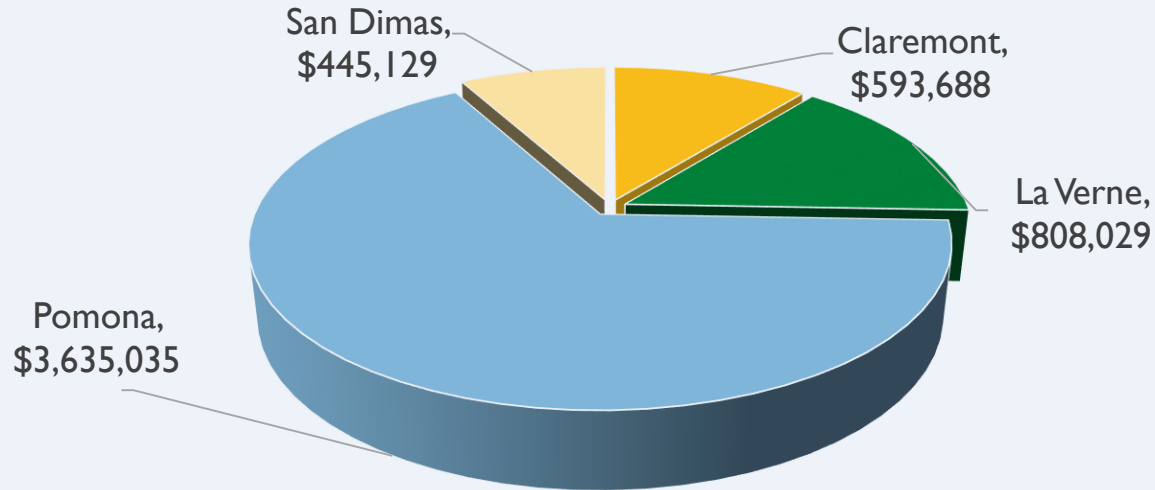
- About 70 percent of trips are considered “essential” trips, such as trips to the doctor.

Pomona Riders

- Many riders use Get About daily or more than once a day. One resident has used Get About over 1,000 times in FY 2024-25



Proposed 2025-26 Get About Costs by City at Current Level of Service



- Costs are based on proportionate City usage and Pomona's usage comprises the highest share of costs, mainly attributable to Get About
- **Pomona Impact - \$2 Million Increase from FY23 levels**

Revenue Sources

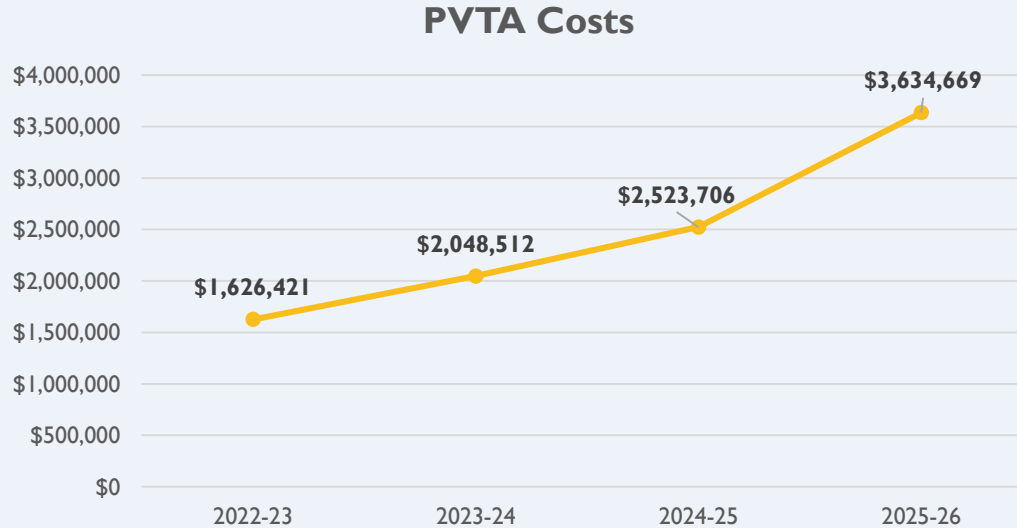
- Los Angeles County Metro Proposition A:
 - Prop A is City's main source of funding for PVTA services.
 - The City receives approximately \$4 million in revenue from Prop A
 - Utilized at City's two transit stations as well as PVTA

Prop A Uses FY 2024-25

Budget Category	Amount	Description
Personnel and Benefits	\$311,493	Portions of 8 staff including 80 percent of a Facilities Maint. Tech dedicated to transit centers.
Required Dues and Trainings	\$41,240	COG Membership is only expenditure
Utilities	\$72,000	Water and Gas/Electric
Maintenance	\$830,643	Bus shelter cont., landscape maint, vandalism, janitorial, other contractual services, tools/equipment
Security	\$654,150	Security at transit centers
Metrolink/Get About Ticket Subsidy	\$50,000	City provides 50% discount when purchased at City Hall (formerly at Downtown Station)
Recreation Trip Transportation	\$65,000	Pomona Group
Get About Costs	\$2,523,706	City of Pomona's 2024-25 contribution
Other Costs	\$23,115	Info Sys allocation, Bldg Automation, City Attorney
Total FY 2024-25		\$4,571,347

*Due to increased PVRTA Contractual costs and increase in bus shelter maintenance contract, City unappropriated from CIPs to fund this year.

City of Pomona's Share of Get About Increases Over the Last Three Years



- In FY 2024-25, PVTA entered into a new service agreement and increase reflects only 8 months of service agreement as well as PVTA's covering increases with fund reserves.

Proposed Next Steps

- **Get About Service Reduction:** The current level of service among the four member Cities provides for approximately 28,000 revenue hours which equates to approximately 90,000 one way trips. Proposed to reduce to 15,000 revenue hours, which would reduce available trips by approximately 1/2.

Cities	Original FY 2025-26 Budget Based on 28,000 Revenue Hours	Updated FY 2025-26 Budget Based on 15,000 Revenue Hours
Claremont	\$593,688	\$336,692
La Verne	\$808,029	\$458,249
Pomona	\$3,635,035	\$2,061,498
San Dimas	\$445,129	\$252,441

Proposed Next Steps

- Eliminate the One Step Over the Line Service:
 - The Program is costly and alternatives are available and can be coordinated with PVTA's mobility manager. For example, Get About and Ready Now can transport users to the Montclair Transfer Center or the Montclair Mall where they can connect with San Bernardino County's Access Program.

Proposed Next Steps

- Raise Fares to be more in line with Los Angeles County Metro's Access Program

Service	Current Fare (One Way)	New Fare (One Way)
Get About	\$1.00	\$2.75
Get About Extended	\$2.00	\$3.75
Ready Now	\$4.50	\$4.50

Proposed Next Steps

- Other Strategies include utilizing City Yard for Parking PVTA vehicles and potentially utilizing City Fuel

Public Hearing

- There will be a Public Hearing on the proposed service reductions and cost increases
 - Date: Tuesday, May 20
 - Location: Palomares Park Community Center
 - Time: 11am

We encourage anyone with an interest in this service to attend and make your voice heard.