

## Proposed Reclassifications Related to Customer Service and Revenue Services Merger

Current Department	Position Number	Current Budgeted Title	Proposed Budgeted Title	Current Incumbent Title	Proposed Incumbent Title	Current Scale	Proposed Scale
FN-REVENUE MGMT	AT12-0008	Accounting Technician I/II	Customer Services Specialist I/II	Accounting Technician I	Customer Service Specialist I	GS-041	GS-043
FN-REVENUE MGMT	AT12-0006	Accounting Technician I/II	Customer Services Specialist I/II	Accounting Technician II	Customer Service Specialist II	GS-045	GS-047
FN-REVENUE MGMT	AT12-0007	Accounting Technician I/II	Customer Service Specialist I/II	Accounting Technician II	Customer Service Specialist II	GS-045	GS-047
FN-REVENUE MGMT	SAT_-0001	Senior Accounting Technician	Customer Services Specialist I/II	Accounting Technician I, underfill	Customer Service Specialist I	GS-041	GS-043
FN-REVENUE MGMT	SAT_-0002	Senior Accounting Technician	Senior Customer Service Specialist	Senior Accounting Technician	Senior Customer Service Specialist	GS-051	GS-051
FN-REVENUE MGMT	BLS_-0001	Business License Specialist	Customer Service Specialist I/II	Vacant		GS-047	GS-047
FN-REVENUE MGMT	RSSV-0001	Revenue Services Supervisor	Revenue Operations Supervisor	Revenue Services Supervisor	Revenue Operations Supervisor	MC-068	MC-069
PWU-BUSINES SVCS	CS12-0003	Customer Service Representative I/II	Customer Service Specialist I/II	Customer Service Representative I	Customer Service Specialist I	GS-042	GS-043
PWU-BUSINES SVCS	CS12-0002	Customer Service Representative I/II	Customer Service Specialist I/II	Customer Service Representative II	Customer Service Specialist II	GS-046	GS-047
PWU-BUSINES SVCS	CS12-0004	Customer Service Representative I/II	Customer Service Specialist I/II	Customer Service Representative II	Customer Service Specialist II	GS-046	GS-047
PWU-BUSINES SVCS	SCSR-0003	Senior Customer Service Representative	Senior Customer Service Specialist	Senior Customer Service Representative	Senior Customer Service Specialist	GS-050	GS-051
PWU-BUSINES SVCS	SCSR-0001	Senior Customer Service Representative	Senior Customer Service Specialist	Senior Customer Service Representative	Senior Customer Service Specialist	GS-050	GS-051
PWU-BUSINES SVCS	SCSR-0002	Senior Customer Service Representative	Senior Customer Service Specialist	Vacant		GS-050	GS-051
PWU-BUSINES SVCS	LCSR-0001	Lead Customer Service Representative	Senior Customer Service Specialist	Vacant		GS-056	GS-051
PWU-BUSINES SVCS	CSS_-0001	Customer Service Supervisor	Revenue Operations Supervisor	Customer Service Supervisor	Revenue Operations Supervisor	MC-066	MC-069