

**RESOLUTION NO. 2017-\_\_\_\_\_**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF POMONA, CALIFORNIA, AMENDING APPENDIX B OF THE MEMORANDUM OF UNDERSTANDING BETWEEN THE CITY OF POMONA AND THE POMONA CITY EMPLOYEES' CHAPTER OF THE TEAMSTERS LOCAL 1932 TO CREATE THE CLASSIFICATION SERIES OF CUSTOMER SERVICE SPECIALIST**

**WHEREAS**, the City Council has the authority to create, classify and assign salary scales/ranges for Pomona City Employees' Association positions for the City of Pomona;

**WHEREAS**, on October 17, 2016, the City Council adopted Resolution No. 2016-147 adopting the 2016-2017 Memorandum of Understanding (MOU) between the City of Pomona and the Pomona City Employees' Chapter of the Teamsters Local 1932 (PCEA), which also established a Roster of PCEA General Service Classifications;

**WHEREAS**, the City Council has subsequently amended certain provisions of the aforementioned MOU by resolutions No. 2017-84; and

**WHEREAS**, the City Council desires to amend Appendix B of the aforementioned MOU by the actions herein;

**NOW, THEREFORE, BE IT RESOLVED** by the City Council of the City of Pomona as follows:

**SECTION 1.** That the City Council hereby amends Appendix B of the PCEA MOU by adding the series of Customer Service Specialist and deleting the series of Customer Service Representative as follows:

<b>Classification</b>	<b>Scale</b>	<b>Step 1</b>	<b>Step 2</b>	<b>Step 3</b>	<b>Step 4</b>	<b>Step 5</b>
Customer Service Specialist I*	GS-043	3015	3167	3323	3489	3667
Customer Service Specialist II*	GS-047	3330	3496	3671	3854	4045
Senior Customer Service Specialist	GS-051	3,675	3,858	4,049	4,253	4,467
<del>Customer Service Representative I</del>	<del>GS-042</del>	<del>2,942</del>	<del>3,090</del>	<del>3,244</del>	<del>3,405</del>	<del>6,576</del>
<del>Customer Service Representative II</del>	<del>GS-046</del>	<del>3,248</del>	<del>3,411</del>	<del>3,581</del>	<del>3,760</del>	<del>3,947</del>
Senior Customer Service Representative	GS-050	3,585	3,765	3,954	4,150	4,357
Lead Customer Service Representative	GS-056	4,157	4,365	4,583	4,810	5,054

\*Flexible staffing classification

**SECTION 2.** That any portion of previously adopted resolutions concerning salaries inconsistent with this Resolution shall be deemed repealed.

**SECTION 3.** That the salary scale increases approved herein shall become effective July 9, 2017.

**SECTION 4.** The City Clerk shall attest and certify to the passage and adoption of this resolution and it shall become effective immediately upon its adoption.

**APPROVED AND ADOPTED THIS 19<sup>th</sup> DAY OF JUNE, 2017.**

**ATTEST:**

**THE CITY OF POMONA**

\_\_\_\_\_  
Eva Buice, MMC City Clerk

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Tim Sandoval, Mayor

**APPROVED AS TO FORM:**

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Arnold Alvarez-Glasman, City Attorney

STATE OF CALIFORNIA  
COUNTY OF LOS ANGELES  
CITY OF POMONA

I, EVA M. BUICE, MMC, CITY CLERK of the City of Pomona do hereby certify that the foregoing Resolution was adopted at a regular meeting of the City Council of the City of Pomona held on the 19<sup>th</sup> day of June, 2017 by the following vote:

AYES: COUNCILMEMBERS:  
NOES: COUNCILMEMBERS:  
ABSENT: COUNCILMEMBERS:  
ABSTAIN: COUNCILMEMBERS:

\_\_\_\_\_  
Eva Buice, MMC City Clerk