

ADULT REFERENCE SERVICES QUARTERLY STATISTICS: July - September 2017

	Jul-Sep 2017	Apr-Jun 2017	% Change	Jul-Sep 2016	% Change	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
QUESTIONS								
Reference Questions Answered	2,048	2,019	1%	1,662	23%	2,048	1,662	23%
Internet Questions Answered	336	368	-9%	245	37%	336	245	37%
Users of Public Internet Computers	13,130	9,049	45%	7,198	82%	13,130	7,198	82%
CIRCULATION								
Adult Fiction	1,452	1,443	1%	1,490	-3%	1,452	1,490	-3%
Adult Non-Fiction	1,948	1,932	1%	1,924	1%	1,948	1,924	1%
Adult Non-English	1,197	1,392	-14%	1,545	-23%	1,197	1,545	-23%
Adult Paperbacks	252	264	-5%	264	-5%	252	264	-5%
Adult Large Print	123	153	-20%	97	27%	123	97	27%
Adult Magazines	78	110	-29%	111	-30%	78	111	-30%
Audio-Visual	2,539	2,659	-5%	1,220	108%	2,539	1,220	108%
Total Adult Circulation	7,589	7,953	-5%	6,651	14%	7,589	6,651	14%
IN-LIBRARY USE								
Adult Books	2,908	2068	41%	1,606	81%	2,908	1,606	81%
Adult Magazines	149	176	-15%	220	-32%	149	220	-32%
Adult Reference	75	62	21%	142	-47%	75	142	-47%
Total In-Library Use	3,132	2,306	36%	1,968	59%	3,132	1,968	59%
PROGRAMS								
Adult:								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Special Programs	0	0	0%	0	0%	0	0	0%
Total Adult Programs	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
ATTENDANCE								
Adult:								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Special Programs	0	0	0%	0	0%	0	0	0%
Total Adult Attendance	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Volunteer Hours	0	130	-100%	104	-100%	0	104	-100%

YOUTH SERVICES QUARTERLY STATISTICS: JULY-SEPTEMBER 2017

YOUTH SERVICES QUARTERLY STATISTICS	Jul-Sep 2017	Apr-Jun 2017	% Change	Jul-Sep 2016	% Change	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
PROGRAMS								
Preschool Storytimes	9	10	-10%	11	-18%	9	11	-18%
School-Age:								
Groups to the Library	4	2	100%	0	#DIV/0!	4	0	#DIV/0!
Outreach	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Special Programs	18	16	13%	2	800%	18	2	800%
Total School-Age Programs	22	18	22%	2	1000%	22	2	1000%
Total All Programs, All Ages	31	28	11%	13	138%	31	13	138%
ATTENDANCE								
Preschool Storytime Attendance	220	257	-14%	208	6%	220	208	6%
School-Age:								
Groups to the Library	113	143	-21%	0	#DIV/0!	113	0	#DIV/0!
Outreach	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Special Programs	607	886	-31%	382	59%	607	382	59%
Total School-Age Attendance	720	1,029	-30%	382	88%	720	382	88%
Total Attendance, All Ages	940	1,286	-27%	590	59%	940	590	59%
Users of Public Internet Computers	955	893	7%	821	16%	955	821	16%
QUESTIONS								
Patron	1,286	1,474	-13%	1,365	-6%	1,286	1,365	-6%
Telephone	44	43	2%	47	-6%	44	47	-6%
Internet	254	242	5%	164	55%	254	164	55%
Total Questions	1,584	1,759	-10%	1,576	1%	1,584	1,576	1%
CIRCULATION								
Child Hardback	9,760	10,008	-2%	9,031	8%	9,760	9,031	8%

YOUTH SERVICES QUARTERLY STATISTICS: JULY-SEPTEMBER 2017

YOUTH SERVICES QUARTERLY ST	Jul-Sep 2017	Apr-Jun 2017	% Change	Jul-Sep 2016	% Change	This Year 2017/18	Last Year 2016/17	% Change
Child Paperback	718	676	6%	719	0%	718	719	0%
Child Magazines, Pamphlets, Comics	37	28	32%	38	-3%	37	38	-3%
Child Videos	1,859	1,913		628		1,859	628	
Total Child Circulation	12,374	12,625	-2%	10,416	19%	12,374	10,416	19%
Young Adult Hardbacks & Paperbacks	1,213	1,191	2%	1,379	-12%	1,213	1,379	-12%
Young Adult Magazines	10	2	400%	9	11%	10	9	11%
Total Young Adult Circulation	1,223	1,193	3%	1,388	-12%	1,223	1,388	-12%
Total Child & Young Adult	13,597	13,818	-2%	11,804	15%	13,597	11,804	15%
IN-LIBRARY USE								
Child Books	2,850	2,287	25%	1,828	56%	2,850	1,828	56%
Child Reference	9	5	80%	0	#DIV/0!	9	0	#DIV/0!
Child Magazines	17	7	143%	5	240%	17	5	240%
Young Adult Books	378	189	100%	286	32%	378	286	32%
Young Adult Magazines	14	15	-7%	0	#DIV/0!	14	0	#DIV/0!
Headphones	53	27	96%	79	-33%	53	79	-33%
Total In-Library Use	3,321	2,530	31%	2,198	51%	3,321	2,198	51%

Submitted by Crystal Orosco

LOAN SERVICES QUARTERLY STATISTICS: JULY-SEPTEMBER 2017

	Jul-Sep 2017	Apr-Jun 2017	% Change	Jul-Sep 2016	% Change	This Year 2017/18	Last Year 2016/17	% Change
	2017	2017		2016		2017/18	2016/17	
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
CIRCULATION								
Print Materials - English	15,007	15,247	-2%	15,442	-3%	15,007	15,442	-3%
Print Materials - Non-English	1,881	1,952	-4%	2,133	-12%	1,881	2,133	-12%
Media Materials	2,545	2,659	-4%	1,220	109%	2,545	1,220	109%
Total Library Circulation	19,433	19,858	-2%	18,795	3%	19,433	18,795	3%
Library Card Registrations	1,202	1,169	3%	1,010	19%	1,202	1,010	19%
Non-Resident Library Cards								
\$30.00 Annual Cards	3	6	-50%	5	-40%	3	5	-40%
\$5.00 Annual Cards (Minors)	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
\$5.00 Monthly Cards	25	31	-19%	19	32%	25	19	32%
\$1.00 Daily Cards (Internet Only)	339	282	20%	222	53%	339	222	53%
Library Card Revenue	\$ 554	\$ 617	-10%	\$ 467	19%	\$ 554	\$ 467	19%
Library Attendance	25,071	23,507	7%	21,885	15%	25,071	21,885	15%
Retrievals by Library Pages	59	83	-29%	166	-64%	59	166	-64%
Patron Notices Sent								
Holds	53	29	83%	52	2%	53	52	2%
Overdues	308	309	0%	275	12%	308	275	12%
Fines	262	278	-6%	255	3%	262	255	3%
Returned Undeliverable	16	16	0%	22	-27%	16	22	-27%
Holds on Materials								
Filled	218	123	77%	168	30%	218	168	30%
Not Picked Up	29	21	38%	16	81%	29	16	81%
Collection Agency Accounts								
New Accounts	111	75	48%	201	-45%	111	201	-45%
Dollar Value of Accounts Assigned	\$10,807	\$7,570	43%	\$21,619	-50%	\$10,807	\$21,619	-50%
Fines and Fees Collected	\$5,555	\$ 6,310	-12%	\$5,436	2%	\$5,555	\$5,436	2%
Interlibrary Loan Items borrowed	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Interlibrary Loan Items Lent								
Requests from Other Libraries	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Loaned to Other Libraries	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Interlibrary Loan Lending Fill Rate	0%	0%	#DIV/0!	0%	#DIV/0!	0%	0%	#DIV/0!
PROGRAMS								
Outreach Programs	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!
Outreach Attendance	0	0	#DIV/0!	0	#DIV/0!	0	0	#DIV/0!

TECHNICAL SERVICES QUARTERLY STATISTICS: JULY-SEPTEMBER 2017

	Jul-Sep 2017	Apr-Jun 2017	% Change	Jul-Sep 2016	% Change	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
CATALOGING/PROCESSING								
Book Volumes Added								
Adult	606	377	61%	447	36%	606	447	36%
Juvenile	614	375	64%	591	4%	614	591	4%
Total Volumes Added	1,220	752	62%	1,038	18%	1,220	1,038	18%
Book Titles Added								
Adult	717	352	104%	444	61%	717	444	61%
Juvenile	586	349	68%	547	7%	586	547	7%
Total Titles Added	1,303	701	86%	991	31%	1,303	991	31%
Books Discarded								
Adult	372	490	-24%	1,855	-80%	372	1,855	-80%
Juvenile	979	8	12138%	251	290%	979	251	290%
Total Volumes Discarded	1,351	498	171%	2,106	-36%	1,351	2,106	-36%
Media Added								
Audio Materials Added	11	36	-69%	37	-70%	11	37	-70%
Databases (CD-ROMs & licenses) Added	0	0	0%	0	0%	0	0	0%
Video Materials Added	1	148	0%	12	0%	1	12	-600%
Total Media Added	12	184	-93%	49	-76%	12	49	-76%
Media Discarded	4	4	0%	4	0%	4	4	0%
Books Repaired	40	8	400%	20	100%	40	20	100%
Library Holdings								
Books	283,277	283,408	0%	288,887	-2%			
Serial Volumes	15,253	15,253	0%	15,253	0%			
Audio Materials	9,729	9,755	0%	9,686	0%			
Video Materials	442	588	-25%	250	77%			
Databases (CD-ROMs & licenses)	0	0	#DIV/0!	0	#DIV/0!			
Microfilm Sheets	93,572	93,572	0%	93,572	0%			
Microfilm Reels	11,843	11,843	0%	11,843	0%			
Periodical Subscriptions	58	58	0%	58	0%			

Submitted by Debra Ocasio, Senior Library Assistant