

ADULT REFERENCE SERVICES QUARTERLY STATISTICS: January - March 2018

	Jan-Mar 2018	Oct-Dec 2017	% Change	Jan-Mar 2017	% Change	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
QUESTIONS								
Reference Questions Answered	2,095	1,627	29%	1,767	19%	5,770	4,887	18%
Internet Questions Answered	180	285	-37%	326	-45%	801	814	-2%
Users of Public Internet Computers	12,141	12,159	0%	7,312	66%	37,430	20,956	79%
CIRCULATION								
Adult Fiction	1,249	1,166	7%	1,502	-17%	3,867	4,427	-13%
Adult Non-Fiction	1,964	1,843	7%	2,288	-14%	5,755	6,311	-9%
Adult Non-English	1,266	1,261	0%	1,514	-16%	3,725	4,446	-16%
Adult Paperbacks	198	207	-4%	202	-2%	657	744	-12%
Adult Large Print	60	92	-35%	132	-55%	275	330	-17%
Adult Magazines	76	76	0%	86	-12%	301	297	1%
Audio-Visual	1,994	2,111	-6%	1,560	28%	6,644	3,777	76%
Total Adult Circulation	6,807	6,756	1%	7,284	-7%	21,224	20,332	4%
IN-LIBRARY USE								
Adult Books	2,279	1736	31%	2,717	-16%	6,923	5,653	22%
Adult Magazines	213	89	139%	235	-9%	380	545	-30%
Adult Reference	56	59	-5%	75	-25%	190	280	-32%
Total In-Library Use	2,548	1,884	35%	3,027	-16%	7,493	6,478	16%
PROGRAMS								
ADULTYA								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	1	1	0%	13	0%	1	13	0%
Total Adult Programs	0	1	-100%	13	-100%	1	13	-92%
ATTENDANCE								
ADULTYA								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	100	100	0%	117	0%	100	117	0%
Total Adult Attendance	0	100	-100%	117	-100%	100	117	-15%
Volunteer Hours	0	15	-100%	125	-100%	99	349	-72%

Submitted by Pat Lambert, Senior Librarian

YOUTH SERVICES QUARTERLY STATISTICS: January - March 2018

	Jan-Mar 2018	Oct-Dec 2017	% Change	Jan-Mar 2017	% Change	This Year 2017/18	Last Year 2016/17	% Change
	2018	2017		2017		2017/18	2016/17	
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
PROGRAMS								
Preschool Storytimes	12	12	0%	24	-50%	33	47	-30%
School-Age:								
Groups to the Library	0	0	0%	0	0%	4	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	14	14	0%	2	600%	46	17	171%
Total School-Age Programs	14	14	0%	2	600%	50	17	194%
Total All Programs, All Ages	26	26	0%	26	0%	83	64	30%
ATTENDANCE								
Preschool Storytime Attendance	172	252	-32%	329	-48%	644	793	-19%
School-Age:								
Groups to the Library	0	0	0%	0	0%	113	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	356	276	29%	301	18%	1,239	1,531	-19%
Total School-Age Attendance	356	276	29%	301	18%	1,352	1,531	-12%
Total Attendance, All Ages	528	528	0%	630	-16%	1,996	2,324	-14%
Users of Public Internet Computers	686	854	-20%	754	-9%	2,495	2,375	5%
QUESTIONS								
Patron	1,132	1,379	-18%	1,196	-5%	3,797	4,192	-9%
Telephone	31	45	-31%	30	3%	120	112	7%
Internet	183	258	-29%	157	17%	695	474	47%
Total Questions	1,346	1,682	-20%	1,383	-3%	4,612	4,778	-3%
CIRCULATION								
Child Hardback	8,742	8,877	-2%	9,417	-7%	27,379	28,484	-4%

YOUTH SERVICES QUARTERLY STATISTICS: January - March 2018

	Jan-Mar 2018	Oct-Dec 2017	% Change	Jan-Mar 2017	% Change	This Year 2017/18	Last Year 2016/17	% Change
Child Paperback	502	566	-11%	545	-8%	1,786	1,872	-5%
Child Magazines, Pamphlets, Comics	29	23	26%	33	-12%	89	107	-17%
Child Videos	1,271	1,391	-9%	862	47%	4,521	1,963	130%
Total Child Circulation	10,544	10,857	-3%	10,857	-3%	33,775	32,426	4%
Young Adult Hardbacks & Paperbacks	874	1,021	-14%	1,173	-25%	3,108	3,618	-14%
Young Adult Magazines	4	5	-20%	20	-80%	19	29	-34%
Total Young Adult Circulation	878	1,026	-14%	1,193	-26%	3,127	3,647	-14%
Total Child & Young Adult	11,422	11,883	-4%	12,050	-5%	36,902	36,073	2%
IN-LIBRARY USE								
Child Books	2,965	2,432	22%	1,723	72%	8,247	5,201	59%
Child Reference	1	11	-91%	2	-50%	21	19	11%
Child Magazines	1	6	-83%	3	-67%	24	12	100%
Young Adult Books	370	250	48%	154	140%	998	665	50%
Young Adult Magazines	1	4	-75%	0	#DIV/0!	19	1	1800%
Headphones	26	27	-4%	71	-63%	106	223	-52%
Total In-Library Use	3,364	2,730	23%	1,953	72%	9,415	6,121	54%

Submitted by Crystal Orozco

LOAN SERVICES QUARTERLY STATISTICS: January through March 2018

Weekly Public Service Hours	Jan-Mar 2018	Oct-Dec 2017	% Change	Jan-Mar 2017	% Change	This Year 2017/18	Last Year 2016/17	% Change
	29	29	0%	29	0%	29	29	0%
CIRCULATION								
Print Materials - English	13,301	13,406	-1%	14,698	-10%	41,714	45,529	-8%
Print Materials - Non-English	1,664	1,738	-4%	2,218	-25%	5,283	6,413	-18%
Media Materials	1,994	2,111	-6%	1,560	28%	6,650	3,482	91%
Total Library Circulation	16,959	17,255	-2%	18,476	-8%	53,647	55,424	-3%
Library Card Registrations	845	854	-1%	926	-9%	2,901	2,742	6%
Non-Resident Library Cards								
\$30.00 Annual Cards	3	2	50%	7	-57%	8	16	-50%
\$5.00 Annual Cards (Minors)	0	0	0%	0	0%	0	0	0%
\$5.00 Monthly Cards	30	25	20%	21	43%	80	55	45%
\$1.00 Daily Cards (Internet Only)	252	255	-1%	233	8%	846	624	36%
Library Card Revenue	\$ 492	\$ 440	12%	\$ 548	-10%	\$ 1,486	\$ 1,379	8%
Library Attendance	22,658	23,260	-3%	23,070	-2%	70,989	65,841	8%
Retrievals by Library Pages	56	27	107%	108	-48%	142	356	-60%
Patron Notices Sent								
Holds	43	51	-16%	38	13%	147	137	7%
Overdues	305	423	-28%	276	11%	1,036	939	10%
Fines	276	317	-13%	293	-6%	855	844	1%
Returned Undeliverable	20	16	25%	16	25%	52	58	-10%
Holds on Materials								
Filled	196	163	20%	119	65%	577	445	30%
Not Picked Up	16	41	-61%	25	-36%	86	68	26%
Collection Agency Accounts								
New Accounts	134	99	35%	119	13%	344	435	-21%
Dollar Value of Accounts Assigned	\$14,539	\$11,599	25%	\$13,290	9%	\$36,945	\$46,473	-21%
Fines and Fees Collected	\$6,417	\$ 5,423	18%	\$6,644	-3%	\$12,395	\$17,363	-29%
Interlibrary Loan Items borrowed	0	0	0%	0	0%	0	0	0%
Interlibrary Loan Items Lent								
Requests from Other Libraries	0	0	0%	0	0%	0	0	0%
Loaned to Other Libraries	0	0	0%	0	0%	0	0	0%
Interlibrary Loan Lending Fill Rate	0%	0%	0%	0%	0%	0%	#DIV/0!	0%
PROGRAMS								
Outreach Programs	0	0	0%	0	0%	0		#DIV/0!
Outreach Attendance	0	0	0%	0	0%	0		#DIV/0!

TECHNICAL SERVICES QUARTERLY STATISTICS: January - March 2018

	Jan-Mar 2018	Oct-Dec 2017	% Change	Jan-Mar 2017	% Change	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
CATALOGING/PROCESSING								
Book Volumes Added								
Adult	491	202	143%	330	49%	1,299	1,066	22%
Juvenile	676	496	36%	502	35%	1,786	1,550	15%
Total Volumes Added	1,167	698	67%	832	40%	3,085	2,616	18%
Book Titles Added								
Adult	472	200	136%	328	44%	1,389	1,059	31%
Juvenile	617	440	40%	364	70%	1,643	1,353	21%
Total Titles Added	1,089	640	70%	692	57%	3,032	2,412	26%
Books Discarded								
Adult	1,258	1,212	4%	1,520	-17%	1,830	6,343	-71%
Juvenile	352	1,499	-77%	15	2247%	2,830	3,409	-17%
Total Volumes Discarded	1,610	2,711	-41%	1,535	5%	4,660	9,752	-52%
Media Added								
Audio Materials Added	12	0	#DIV/0!	10	0%	11	78	-86%
Databases (CD-ROMS & licenses) Added	0	0	0%	0	0%	0	0	0%
Video Materials Added	16	16	0%	167	0%	17	215	-600%
Total Media Added	28	16	75%	177	0%	28	293	-90%
Media Discarded	9	2	0%	0	0%	6	13	0%
Books Repaired	18	30	-40%	5	260%	35	41	-15%
Library Holdings								
Books	280,821	281,264	0%	283,154	-1%			
Serial Volumes	15,255	15,253	0%	15,253	0%			
Audio Materials	9,740	9,729	0%	9,720	0%			
Video Materials	467	456	2%	443	5%			
Databases (CD-ROMs & licenses)	0	0	0%	0	0%			
Microfilm Sheets	93,572	93,572	0%	93,572	0%			
Microfilm Reels	11,843	11,843	0%	11,843	0%			
Periodical Subscriptions	58	58	0%	58	0%			

Submitted by Debra Acosta, Senior Library Assistant