

Pomona Public Library

ADULT REFERENCE SERVICES ANNUAL STATISTICS: July 2017 - June 2018

	Jul-Sep 2017	Oct-Dec 2017	Jan-Mar 2018	Apr-Jun 2018	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	29	29	29	29	0%
QUESTIONS							
Reference Questions Answered	2,048	1,627	2,095	1,993	7,763	6,906	12%
Internet Questions Answered	336	285	180	170	971	1,182	-18%
Users of Public Internet Computers	13,130	12,159	12,141	13,627	51,057	30,005	70%
CIRCULATION							
Adult Fiction	1,452	1,166	1,249	1,437	5,304	5,870	-10%
Adult Non-Fiction	1,948	1,843	1,964	1,979	7,734	8,243	-6%
Adult Non-English	1,197	1,261	1,266	1,134	4,858	5,838	-17%
Adult Paperbacks	252	207	198	212	869	1,008	-14%
Adult Large Print	123	92	60	50	325	483	-33%
Adult Magazines	78	76	76	97	327	407	-20%
Audio-Visual	2,539	2,111	1,994	1,643	8,287	6,436	29%
Total Adult Circulation	7,589	6,756	6,807	6,552	27,704	28,285	-2%
IN-LIBRARY USE							
Adult Books	2,908	1,736	2,279	1617	8,540	7,721	11%
Adult Magazines	149	89	213	253	704	721	-2%
Adult Reference	75	59	56	86	276	342	-19%
Total In-Library Use	3,132	1,884	2,548	1,956	9,520	8,784	8%
PROGRAMS							
Adult:							
Groups to the Library	0	0	0	0	0	0	#DIV/0!
Outreach	0	0	0	0	0	0	#DIV/0!
Special Programs	0	1	0	0	1	13	0
Total Adult Programs	0	1	0	0	1	13	-92%
ATTENDANCE							
Adult:							
Groups to the Library	0	0	0	0	0	0	#DIV/0!
Outreach	0	0	0	0	0	0	#DIV/0!
Special Programs	0	100	0	0	100	117	-15%
Total Adult Attendance	0	100	0	0	100	117	-15%
Volunteer Hours	84	15	0	0	99	479	-79%

YOUTH SERVICES ANNUAL STATISTICS: JULY 2017 - JUNE 2018

	Jul-Sep 2017	Oct-Dec 2017	Jan-Mar 2018	Apr-Jun 2018	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	29	29	29	29	0%
PROGRAMS							
Preschool Storytimes	9	12	12	9	42	57	-26%
School-Age:							
Groups to the Library	4	0	0	3	7	3	133%
Outreach	0	0	0	0	0	0	#DIV/0!
Special Programs	18	14	14	16	62	33	88%
Total School-Age Programs	22	14	14	16	66	36	83%
Total All Programs, All Ages	31	26	26	25	108	93	16%
ATTENDANCE							
Preschool Storytime Attendance	220	252	172	144	788	1,050	-25%
School-Age:							
Groups to the Library	113	0	0	90	203	196	4%
Outreach	0	0	0	0	0	0	#DIV/0!
Special Programs	607	276	356	728	1,967	1,706	15%
Total School-Age Attendance	720	276	356	818	2,170	1,902	14%
Total Attendance, All Ages	940	528	528	962	2,958	2,952	0%
Users of Public Internet Computers	955	854	686	1,337	3,832	3,268	17%
QUESTIONS							
Patron	1,286	1,379	1,132	1,252	5,049	5,291	-5%
Telephone	44	45	31	49	169	155	9%
Internet	254	258	183	281	976	716	36%
Total Questions	1,584	1,682	1,346	1,582	6,194	6,162	1%

YOUTH SERVICES ANNUAL STATISTICS: JULY 2017 - JUNE 2018								
	Jul-Sep 2017	Oct-Dec 2017	Jan-Mar 2018	Apr-Jun 2018	This Year 2017/18	Last Year 2016/17	% Change	
CIRCULATION								
Child Hardback	9,760	8,877	8,742	7,501	34,880	38,492	-9%	
Child Paperback	718	566	502	492	2,278	2,548	-11%	
Child Magazines, Pamphlets, Comics	37	23	29	28	117	135	-13%	
Child Videos	1,859	1,391	1,271	999	5,520	3,876	42%	
Total Child Circulation	12,374	10,857	10,544	9,020	42,795	45,051	-5%	
Young Adult Hardbacks & Paperbacks	1,213	1,021	874	1,156	4,264	4,809	-11%	
Young Adult Magazines	10	5	4	10	29	31	-6%	
Total Young Adult Circulation	1,223	1,026	878	1,166	4,293	4,840	-11%	
Total Child & Young Adult	13,597	11,883	11,422	10,186	47,088	49,891	-6%	
IN-LIBRARY USE								
Child Books	2,850	2,432	2,965	3,157	11,404	7,488	52%	
Child Reference	9	11	1	6	27	24	13%	
Child Magazines	17	6	1	2	26	19		
Young Adult Books	378	250	370	393	1,391	854	63%	
Young Adult Magazines	14	4	1	5	24	16		
Headphones	53	27	26	16	122	250	-51%	
Total In-Library Use	3,321	2,730	3,364	3,579	12,994	8,651	50%	

Submitted by Crystal Orosco

LOAN SERVICES ANNUAL STATISTICS: JULY 2017 - JUNE 2018

	Jul-Sep 2017	Oct-Dec 2017	Jan-Mar 2018	Apr-Jun 2018	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	29	29	29	29	0%
CIRCULATION							
Print Materials - English	15,007	13,406	13,301	12,571	54,285	60,776	-11%
Print Materials - Non-English	1,881	1,738	1,664	1,526	6,809	8,365	-19%
Media Materials	2,545	2,111	1,994	1,643	8,293	6,141	35%
Total Library Circulation	19,433	17,255	16,959	15,740	69,387	75,282	-8%
Library Card Registrations	1,202	854	845	953	3,854	3,911	-1%
Non-Resident Library Cards							
\$30.00 Annual Cards	3	2	3	1	9	22	-59%
\$5.00 Annual Cards (Minors)	0	0	0	0	0	0	#DIV/0!
\$5.00 Monthly Cards	25	25	30	25	105	86	22%
\$1.00 Daily Cards (Internet Only)	339	255	252	302	1,148	906	27%
Library Card Revenue	\$ 554	\$ 440	\$ 492	\$ 457	\$ 1,943	\$ 1,996	-3%
Library Attendance	25,071	23,260	22,658	21,720	92,709	89,348	4%
Retrievals by Library Pages	59	27	56	75	217	439	-51%
Patron Notices Sent							
Holds	53	51	43	33	180	166	8%
Overdues	308	423	305	338	1,374	1,248	10%
Fines	262	317	276	203	1,058	1,122	-6%
Returned Undeliverable	16	16	20	18	70	74	-5%
Holds on Materials							
Filled	218	163	196	120	697	568	23%
Not Picked Up	29	41	16	51	137	89	54%
Collection Agency Accounts							
New Accounts	111	99	134	62	406	510	-20%
Dollar Value of Accounts Assigned	\$10,807	\$11,599	\$14,539	\$5,568	\$ 42,513	\$ 54,043	-21%
Fines and Fees Collected	\$5,555	\$5,423	\$6,417	\$ 5,589	\$ 22,984	\$ 23,673	-3%
Interlibrary Loan Items Borrowed	0	0	0	0	0	0	0%
Interlibrary Loan Items Lent							
Requests from Other Libraries	0	0	0	0	0	0	0%
Loaned to Other Libraries	0	0	0	0	0	0	0%
Interlibrary Loan Lending Fill Rate	0%	0%	0%	0%	0%	0%	0%
PROGRAMS							
Outreach Programs	0	0	0	0	0	0	#DIV/0!
Outreach Attendance	0	0	0	0	0	0	#DIV/0!

Submitted by *Macchia Dumas, Circ. Supervisor*

TECHNICAL SERVICES ANNUAL STATISTICS: JULY 2017 - JUNE 2018

	Jul-Sep 2017	Oct-Dec 2017	Jan-Mar 2018	Apr-Jun 2018	This Year 2017/18	Last Year 2016/17	% Change
Weekly Public Service Hours	29	29	29	29	29	29	0%
CATALOGING/PROCESSING							
Book Volumes Added							
Adult	606	202	491	267	1,566	1,443	9%
Juvenile	614	496	676	463	2,249	1,925	17%
Total Volumes Added	1,220	698	1,167	730	3,815	3,368	13%
Book Titles Added							
Adult	717	200	472	267	1,656	1,411	17%
Juvenile	586	440	617	435	2,078	1,702	22%
Total Titles Added	1,303	640	1,089	702	3,734	3,113	20%
Books Discarded							
Adult	372	1,212	1,258	1,674	4,516	6,498	-31%
Juvenile	979	1,499	352	1,262	4,092	3,417	20%
Total Volumes Discarded	1,351	2,711	1,610	2,936	8,608	9,915	-13%
Media Added							
Audio Materials Added	11	0	12	19	42	114	-63%
Databases (CD-ROMs & licenses) Added	0	0	0	0	0	0	0%
Video Materials Added	1	16	16	2	35	363	0%
Total Media Added	12	16	28	21	77	477	-84%
Media Discarded	4	2	9	3	18	22	-18%
Books Repaired	40	30	18	8	96	49	96%
Library Holdings							
Books	283,277	281,264	280,821	280,948			
Serial Volumes	15,253	15,253	15,255	15,253			
Audio Materials	9,729	9,729	9,740	9,738			
Video Materials	442	456	467	442			
Databases (CD-ROMs & licenses)	0	0	0	0			
Microfilm Sheets	93,572	93,572	93,572	93,572			
Microfilm Reels	11,843	11,843	11,843	11,843			
Periodical Subscriptions	58	58	58	58			

Submitted by *Debra Ocasio, Senior Library Assistant*