Bid Tabulation		
SCADA Support Maintenance Services, ITB No.: 2018-03		
Job Scenario	**joyAutomation**	**Northern Digital**
Job # 1 – Remote, Regular Hours, Non-Emergency: Remote into the City of Pomona's SCADA system and troubleshoot why Wonderware Historian is not working or saving any data and correct this issue. This job takes your technician 4 hours. Please list below the staff member/members job title, hourly rate and complete job cost. Please itemize this list. This call was during normal work hours and a non-emergency.	$580.00	$540.00
Job # 2 – On-Site, Regular Hours, Non-Emergency: Come to the City of Pomona's water yard and troubleshoot why Wonderware Historian is not working or saving any data and correct this issue. This job takes your technician 4 hours on top of travel time. Please list below the staff member/members job title, hourly rate and complete job cost. Please itemize this list. This call was during normal work hours and a non-emergency.	$588.06	$1,183.00
Job # 3 – On-Site, After-Hours, Emergency: Come to the City of Pomona's water yard and troubleshoot a PLC issue. This PLC issue takes your technician 8 hours to correct. This does not include travel time. Please list below the staff member/members job title, hourly rate and complete job cost. Please itemize this list. This call was on a weekend and was an emergency with a required 4 hour response time.	$1,748.06	$2,263.00
Combined Grand Total Cost for all Three (3) Jobs	**$2,916.12**	**$3,986.00**