

ADULT REFERENCE SERVICES QUARTERLY STATISTICS: October - December 2018

	Oct-Dec 2018	Jul-Sep 2018	% Change	Oct-Dec 2017	% Change	This Year 2018/19	Last Year 2017/18	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
QUESTIONS								
Reference Questions Answered	1,658	2,067	-20%	1,627	2%	3,725	3,675	1%
Internet Questions Answered	159	107	49%	285	-44%	266	621	-57%
Users of Public Internet Computers	12,368	13,723	-10%	12,159	2%	26,091	25,289	3%
CIRCULATION								
Adult Fiction	1,647	1,440	14%	1,166	41%	3,087	2,618	18%
Adult Non-Fiction	1,954	1,890	3%	1,843	6%	3,844	3,791	1%
Adult Non-English	1,594	1,119	42%	1,261	26%	2,713	2,458	10%
Adult Paperbacks	274	246	11%	207	32%	520	459	13%
Adult Large Print	68	50	36%	92	-26%	118	215	-45%
Adult Magazines	49	47	4%	76	-36%	96	154	-38%
Audio-Visual	1,633	1,588	3%	2,111	-23%	3,221	4,650	-31%
Total Adult Circulation	7,219	6,380	13%	6,756	7%	13,599	14,345	-5%
IN-LIBRARY USE								
Adult Books	1,802	1,715	5%	1,736	4%	3,517	4,644	-24%
Adult Magazines	168	167	1%	89	89%	335	238	41%
Adult Reference	43	43	0%	59	-27%	86	134	-36%
Total In-Library Use	2,013	1,925	5%	1,884	7%	3,938	5,016	-21%
PROGRAMS								
Adult:								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	0	2	0%	1	0%	2	0	0%
Total Adult Programs	0	2	0%	1	-100%	2	0	#DIV/0!
ATTENDANCE								
Adult:								
Groups to the Library	0	0	0%	0	0%	0	0	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	0	30	0%	100	0%	0	0	0%
Total Adult Attendance	0	30	0%	100	-100%	0	0	#DIV/0!
Volunteer Hours	50	0	#DIV/0!	15	233%	50	99	-49%

YOUTH SERVICES QUARTERLY STATISTICS: October - December 2018

	Oct-Dec 2018	Jul-Sep 2018	% Change	Oct-Dec 2017	% Change	This Year 2018/19	Last Year 2017/18	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
PROGRAMS								
Preschool Storytimes	10	9	11%	12	-17%	19	21	-10%
School-Age:								
Groups to the Library	0	0	0%	0	0%	0	4	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	15	18	-17%	14	7%	33	32	3%
Total School-Age Programs	15	18	-17%	14	7%	33	36	-8%
Total All Programs, All Ages	25	27	-7%	26	-4%	52	57	-9%
ATTENDANCE								
Preschool Storytime Attendance	145	147	-1%	252	-42%	292	472	-38%
School-Age:								
Groups to the Library	0	0	0%	0	0%	0	113	0%
Outreach	0	0	0%	0	#DIV/0!	0	0	#DIV/0!
Special Programs	297	542	-45%	276	8%	839	883	-5%
Total School-Age Attendance	297	542	-45%	276	8%	839	996	-16%
Total Attendance, All Ages	442	689	-36%	528	-16%	1,131	1,468	-23%
Users of Public Internet Computers	1,206	1,366	-12%	854	41%	2,572	1,809	42%
QUESTIONS								
Patron	1,156	1,180	-2%	1,379	-16%	2,336	2,665	-12%
Telephone	49	57	-14%	45	9%	106	89	19%
Internet	122	175	-30%	258	-53%	297	512	-42%
Total Questions	1,327	1,412	-6%	1,682	-21%	2,739	3,266	-16%
CIRCULATION								
Child Hardback	7,645	8,191	-7%	8,877	-14%	15,836	18,637	-15%

YOUTH SERVICES QUARTERLY STATISTICS: October - December 2018

	Oct-Dec 2018	Jul-Sep 2018	% Change	Oct-Dec 2017	% Change	This Year 2018/19	Last Year 2017/18	% Change
Child Paperback	351	629	-44%	566	-38%	980	1,284	-24%
Child Magazines, Pamphlets, Comics	16	57	-72%	23	-30%	73	60	22%
Child Videos	708	1,099	-36%	1,391	-49%	1,807	3,250	-44%
Total Child Circulation	8,720	9,976	-13%	10,857	-20%	18,696	23,231	-20%
Young Adult Hardbacks & Paperbacks	836	1,370	-39%	1,021	-18%	2,206	2,234	-1%
Young Adult Magazines	0	4	-100%	5	-100%	4	15	-73%
Total Young Adult Circulation	836	1,374	-39%	1,026	-19%	2,210	2,249	-2%
Total Child & Young Adult	9,556	11,350	-16%	11,883	-20%	20,906	25,480	-18%
IN-LIBRARY USE								
Child Books	2,318	2,993	-23%	2,432	-5%	5,311	5,282	1%
Child Reference	14	2	600%	11	27%	16	20	-20%
Child Magazines	23	13	77%	6	283%	36	23	57%
Young Adult Books	305	217	41%	250	22%	522	628	-17%
Young Adult Magazines	3	9	-67%	4	-25%	12	18	-33%
Headphones	16	22	-27%	27	-41%	38	80	-53%
Total In-Library Use	2,679	3,256	-18%	2,730	-2%	5,935	6,051	-2%

Submitted by Crystal Orozco

LOAN SERVICES QUARTERLY STATISTICS: October - December 2018

	Oct-Dec 2018	Jul-Sep 2018	% Change	Oct-Dec 2017	% Change	This Year 2018/19	Last Year 2017/18	% Change
	2018	2018		2017		2018/19	2017/18	
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
CIRCULATION								
Print Materials - English	11,352	13,377	-15%	13,406	-15%	24,729	28,413	-13%
Print Materials - Non-English	1,621	1,676	-3%	1,738	-7%	3,297	3,619	-9%
Media Materials	1,202	1,588	-24%	2,111	-43%	2,790	4,656	-40%
Total Library Circulation	14,175	16,641	-15%	17,255	-18%	30,816	36,688	-16%
Library Card Registrations	658	1,123	-41%	854	-23%	1,781	2,056	-13%
Limited Use Annual Library Cards	28	0	#DIV/0!	0	#DIV/0!	46	0	#DIV/0!
Non-Resident Library Cards								
\$30.00 Annual Cards	4	1	300%	2	100%	5	5	0%
\$5.00 Annual Cards (Minors)	0	0	0%	0	0%	0	0	0%
\$5.00 Monthly Cards	20	18	11%	25	-20%	38	50	-24%
\$1.00 Daily Cards (Internet Only)	150	287	-48%	255	-41%	437	594	-26%
Library Card Revenue	\$ 370	\$ 407	-9%	\$ 440	-16%	\$ 777	\$ 994	-22%
Library Attendance	17,885	20,901	-14%	23,260	-23%	38,786	48,331	-20%
Retrievals by Library Pages	64	97	-34%	27	137%	161	86	87%
Patron Notices Sent								
Holds	33	45	-27%	51	-35%	78	104	-25%
Overdues	318	230	38%	423	-25%	548	731	-25%
Fines	236	227	4%	317	-26%	463	579	-20%
Returned Undeliverable	18	12	50%	16	13%	30	32	-6%
Holds on Materials								
Filled	109	167	-35%	163	-33%	276	381	-28%
Not Picked Up	11	29	-62%	41	-73%	40	70	-43%
Collection Agency Accounts								
New Accounts	118	71	66%	99	19%	189	210	-10%
Dollar Value of Accounts Assigned	\$13,183	\$7,281	81%	\$11,599	14%	\$20,464	\$22,406	-9%
Fines and Fees Collected	\$4,349	\$ 5,231	-17%	\$5,423	-20%	\$9,580	\$10,978	-13%
Interlibrary Loan Items borrowed	0	0	0%	0	0%	0	0	0%
Interlibrary Loan Items Lent								
Requests from Other Libraries	0	0	0%	0	0%	0	0	0%
Loaned to Other Libraries	0	0	0%	0	0%	0	0	0%
Interlibrary Loan Lending Fill Rate	0%	0%	0%	0%	0%	0%	#DIV/0!	0%

Submitted by *Martha Ramos, Loan Services Supervisor*

TECHNICAL SERVICES QUARTERLY STATISTICS: October - December 2018

	Oct-Dec 2018	Jul-Sep 2018	% Change	Oct-Dec 2017	% Change	This Year 2018/19	Last Year 2017/18	% Change
Weekly Public Service Hours	29	29	0%	29	0%	29	29	0%
CATALOGING/PROCESSING								
Book Volumes Added								
Adult	267	299	-11%	202	32%	566	808	-30%
Juvenile	463	376	23%	496	-7%	839	1,110	-24%
Total Volumes Added	730	675	8%	698	5%	1,405	1,918	-27%
Book Titles Added								
Adult	267	294	-9%	200	34%	561	917	-39%
Juvenile	435	349	25%	440	-1%	784	1,026	-24%
Total Titles Added	702	643	9%	640	10%	1,345	1,943	-31%
Books Discarded								
Adult	1,159	3,949	-71%	1,212	-4%	5,108	1,584	222%
Juvenile	441	2,068	-79%	1,499	-71%	2,509	2,478	1%
Total Volumes Discarded	1,600	6,017	-73%	2,711	-41%	7,617	4,062	88%
Media Added								
Audio Materials Added	19	11	73%	0	0%	30	11	173%
Databases (CD-ROMs & licenses) Added	0	0	0%	0	0%	0	0	0%
Video Materials Added	2	12	0%	16	0%	14	17	-18%
Total Media Added	21	23	-9%	16	0%	44	28	57%
Media Discarded	3	8	0%	2	0%	3	2	0%
Books Repaired	23	12	92%	30	-23%	16	70	-77%
Library Holdings								
Books	278,796	278,066	0%	281,264	-1%			
Serial Volumes	15,253	15,253	0%	15,253	0%			
Audio Materials	9,748	9,429	3%	9,729	0%			
Video Materials	446	443	1%	456	-2%			
Databases (CD-ROMs & licenses)	0	0	0%	0	0%			
Microfilm Sheets	93,572	93,572	0%	93,572	0%			
Microfilm Reels	11,843	11,843	0%	11,843	0%			
Periodical Subscriptions	134	58	131%	58	131%			

Submitted by Debra Acosta, Senior Library Assistant